

Refund and Cancellation Policy

You may cancel the insurance by giving us a written notice within 14 days upon the purchase but prior to the first of the following to occur: (a) the Effective Date of your insurance; or (b) your scheduled Departure Date.

If you do that, the Company will refund your premium paid provided no Insured has filed a claim under this Policy; administrative expenses in the amount equal to 40% of the premium may be deducted.

Refunds will be made onto the original mode of payment and will be processed within 10 to 45 days depending on the issuing bank of the credit card.

Cancellation is not required in case of wrong details provided by accident. Wrong data can be corrected.

In both cases, please, reach out to us at info@auras.insure